



Mercantile Bank Mastercard Spend & Win Campaign 2026 – Luxury Lifestyle

Frequently Asked Questions (FAQs)

1. What is the campaign about?

Mastercard, in partnership with Mercantile Bank, brings a Spend & Win campaign under the theme “Luxury Lifestyle.” The campaign offers eligible Mercantile Bank Mastercard Debit, Credit & Prepaid cardholders the opportunity to win premium electronics and lifestyle rewards, including an iPhone 16.

2. What is the campaign duration?

The campaign will run from **1 September 2026 to 15 October 2026**.

3. What prizes are offered in the campaign?

- 1st Prize: iPhone 16
- 2nd Prize: 43-inch QLED 4K UHD Google TV
- 3rd Prize: Galaxy Watch 8
- 4th–10th Prizes: Grocery Vouchers

4. What is the minimum eligibility criteria to participate in the campaign?

Cardholders must complete a minimum of 10 eligible transactions using their Mercantile Bank Mastercard during the campaign period to qualify.

5. How will the winners be selected?

The Top 10 eligible Mercantile Bank Mastercard cardholders, based on the highest cumulative transaction volume during the campaign period, will be selected as winners.

6. Who is eligible for the campaign?

The campaign is open to eligible Mastercard cardholders of Mercantile Bank, subject to the campaign Terms and Conditions.

7. What type of transactions are eligible for the campaign?

Only valid retail transactions completed during the campaign period will be counted. Commercial transactions are not eligible. Mastercard reserves the right to disallow any transaction performed for commercial purposes.

8. Who is not eligible to participate in the campaign?

Permanent or contractual employees of Mastercard, its advertising agency, PR agency, or concerned vendors are not eligible. Employees of departments concerning Cards Business or the campaign of the participating Issuer Bank are also excluded.

9. How will I be notified if I win?

Winners will be contacted by Mercantile Bank through its official communication channels. Cardholders should ensure their contact details are up to date.



10. Can Mastercard or Mercantile Bank modify the campaign?

Mastercard and Mercantile Bank reserve the right to modify, extend, suspend, or withdraw the campaign in accordance with the applicable Terms and Conditions.